

PLLANBERRY STUDIO

TERMS & CONDITIONS

Website: pplanberryproducts.vercel.app

Introduction

These Terms and Conditions govern your use of the Pllanberry Studio website and purchases made through it. By using the website or placing an order, you agree to these terms.

Products and Customization

Pllanberry Studio offers gifts, mugs, drinkware and personalized products. Product colours, print placement, texture and finish may vary slightly from website images. Customers are responsible for providing accurate customization details.

Pricing and Orders

Prices are displayed in Indian Rupees (INR). An order is confirmed after successful payment and order acceptance. We may contact customers if clarification is required.

Payment

Payments are processed through the payment methods provided at checkout. Orders are processed after successful payment verification.

Shipping and Delivery

Delivery is generally estimated at 3–7 business days after order processing, subject to customization time, product availability, weekends, holidays and courier delays. Delivery estimates are not guaranteed dates.

Customer Information

Customers must provide accurate name, phone/WhatsApp number, email address and delivery details. Pllanberry Studio is not responsible for problems caused by incorrect information supplied by the customer.

Customized Products and Cancellation

Customers must verify all personalization details before ordering. Once a customized order enters production or dispatch, cancellation may not be possible.

Returns and Refunds

Returns and refunds are governed by the separate Return & Refund Policy. Customized products may have different eligibility from standard products.

Intellectual Property

Website content, branding, text, graphics and product photographs belonging to Pllanberry Studio may not be copied or commercially reused without permission.

Limitation of Liability

To the extent permitted by applicable law, Pllanberry Studio is not responsible for indirect loss, courier delays or circumstances outside reasonable control. Nothing here removes consumer rights that cannot legally be excluded.

Changes

These Terms may be updated from time to time. The latest version will be published on the website.

Contact

For questions about orders or these terms, use the contact details displayed on the Pllanberry Studio website.

Last Updated: 3 September 2026