

PLLANBERRY STUDIO

PRIVACY POLICY

Website: pllanberryproducts.vercel.app

Information We Collect

We may collect information such as name, username, email address, phone/WhatsApp number, delivery address, order details, customization instructions and reviews when you use our services.

How We Use Information

Information is used to manage accounts, process orders and payments, arrange delivery, provide support, communicate about orders, prevent misuse and improve our services.

Payment Information

Payments may be handled by third-party payment providers. Payment processing is subject to the applicable provider's terms and privacy practices.

Account Security

Customers are responsible for keeping usernames and passwords confidential. We take reasonable measures to protect information, but no online system can be guaranteed completely secure.

Sharing of Information

Necessary information may be shared with payment processors, courier/logistics partners, technology providers and authorities where legally required or necessary to fulfil an order. We do not intend to sell customer personal information as a product.

Communications

We may use your phone/WhatsApp number or email for order updates, delivery information and customer support. Promotional communications, if used, should provide an appropriate opt-out method.

Reviews and User Content

Reviews and other content submitted for publication may be displayed on the website. Do not submit confidential information or content you do not have permission to share.

Cookies and Technical Data

The website may use cookies, local storage and similar technologies for essential functions, login sessions, cart functionality, security, analytics and preferences.

Data Retention

Information may be retained as reasonably necessary for order fulfilment, customer support, accounting, legal compliance, dispute resolution and legitimate business purposes.

Your Choices

Subject to applicable law, you may request access, correction or deletion of personal information where appropriate using the contact details on the website.

Changes

This Privacy Policy may be updated periodically. The latest version will be published on the website.

Last Updated: 3 September 2026